

TRIBAL GAMING & HOSPITALITY TECHNOLOGY TRACK

Session Title	Session Summary
Mobile Wallet- what's happening and what's next?	The onset of cashless in payments and casino gaming has created the need for a secure and dependable mobile wallet solution. Mobile wallets are typically based upon a smartphone app that holds customers digital currency, account info and payment info. This session is all about learning the features, functions and what is new in mobile wallet solutions.
Cashless- technical and strategic	Cashless gaming is coming, and you need to be prepared. Just as TITO technology took over the slot floor from coin fed slot machines, so cashless will soon become the standard and a competitive requirement in casino gaming. So, where do you start? Who needs to be involved? What should you be doing right now from both a technical and strategic angle to prepare your business?
360 degree view of guest for a better experience- integrating loyalty on prem and off	Gaming & Hospitality guests have come to expect that you recognize their play and patronage across an ever increasing number of interaction points. That includes not only across all of your F&B outlets, hotel, spa and gaming interaction points within your casino, but it extends to off premise online gaming, sports betting, mobile engagement applications, social channels and business partner programs. What is the best practice for achieving a 360 degree view of a customer in this environment?
Slot Data Platforms- enabling other functions/analytics	Slot data systems have long been one of the most expensive and difficult to maintain systems in any casino resort. Adding third party integrations and additional analytics functions to these systems has been a challenge to achieve. Join us in this session to learn about where the industry is heading and what is new in slot data system capabilities.
Gaming and Hospitality Contract Management	Managing the myriad of technology purchase agreements, service contracts, licensing requirements, renewal dates and security, compliance and legal requirements related to all of those has become increasingly difficult and complicated. In this session we cover common contract management solutions and discuss some best practices to organize, manage and improve the efficiency of your contract management process.
Gaming and Hospitality Location Services	Discuss various usage for location services- both internal and external. Restricting different forms of gaming to specific geographic areas has become the norm with sports betting and online gaming. This is done primarily with either on property wi-fi beacons or geofencing technology. Join this session to learn more about these technologies, how they work and what you should know about them.
OTHER	Use this if you are interested in speaking on a TRIBAL GAMING & HOSPITALITY TECHNOLOGY topic that is NOT listed above.

2022 TribalNet Conference Topic Guide (track 2 of 6)

TRIBAL GOVERNMENT TECHNOLOGY TRACK

Session Title	Session Summary
Tribal Member Self-Service Portals	Most tribes offer a variety of services to their tribal members ranging from health care, food services, housing, education, social services and a long list of others. Very few tribes have built the digital platform to make it easier for tribal members to access these services and understand if they or their family members qualify for access. In this session, our presenters will discuss how to really get started and what the benefits are. Discuss digital readiness, infrastructure, integration and value to membership.
Funds for Broadband and Cyber	The federal government has earmarked an enormous sum of money towards both states and tribes in the past several years to be used for broadband connectivity and cyber related infrastructure and services. This session is all about learning more about what is available and making sure that your tribe is in the best position to benefit from the available funding.
Tribal Member Communication Platforms and Best Practices	Getting "the word out" to all tribal members has long been a challenge for tribes. Newspapers, onsite meetings and other historical solutions do not meet the needs or leverage the capabilities of our more modern digital world. This session will share some best practices and more modern communication solutions that you can take back to your own tribe. Virtual board meetings, emergency response systems and other modern tribal member communication solutions and practices will be discussed.
Broadband- the evolution and sustainability model	Fiber infrastructure built out directly to individual tribal members homes has long been held as the pinnacle of connectivity and goal for tribes. However, most tribes have realized that this is not only unrealistic due to initial cost and geography, but it is most often entirely unsustainable. This session will discuss the real world challenges of broadband connectivity, including the need to consider hybrid solution and partnerships with state, local and commercial enterprises to create the best outcome for the tribe, tribal members and a sustainable solution.
Technology in Tribal Public Safety- building safer communities	Technology continues to play an ever increasing role in public safety. Is your tribe equipped properly? From body cameras, to information management and communication, this session will walk you through some of the digital solutions that are changing the way tribes handle public safety.
OTHER	Use this if you are interested in speaking on a TRIBAL GOVERNMENT TECHNOLOGY topic that is NOT listed above.

2022 TribalNet Conference Topic Guide (track 3 of 6)

HEALTH INFORMATION MANAGEMENT TRACK

Session Title	Session Summary
IHS update- Health Information Management Modernization	Session designed to provide an update on the IHS Modernization project to include these key objectives: 1. Identify the current goals and requirements to better meet the IHS's mission with EHR software. 2. Conduct Health Information Technology Assessment 3. Identify and document clinical, technical and cultural requirements to improve the IHS's healthcare outcomes through HIT. 4. Analyze and rank EHR solution options, including but not limited to enhancements of current system as well as commercial off the shelf systems.
Social Determinants of Health (SDOH)- capturing and using data	Protocols for Social Determinants of Health (SDOH) must collect data at an individual level and use that data at a population health level to inform care coordination efforts. By increasing digital literacy, the data must be accessible to clinicians at the point of care and at a national level to inform local, state, and national delivery redesign in order to improve patient care and outcomes.
What Can be Learned from Veteran's Administration (VA) System Migration?	As the IHS moves towards Health Information Management modernization, what can be learned from the VA EHR Modernization. After numerous delays (some COVID-19 related), the VA rollout was met with concerns about patient safety. This session will take a look at some of their findings for improved opportunities, lessons learned and managing change.
Informatics- certifications and the roadmap	Why Do I Need a Informatics Certification? Certifications are excellent for boosting your personal or company image on marketing material or even for winning contracts/projects. While certification in informatics may or may not be required for employment, it's a great credential to have under one's belt for several reasons. It can help one stand out when searching for a new position, and it demonstrates a high level of competency in the field of informatics.
Project Management/ Change Management in Health	Change management takes into account the various barriers to success. When done properly, change management lays out a step-by-step process to identify a challenge, make changes, and execute successfully. It's not as easy as it sounds. Change management forces a team to use every Health IT tool in your organization to be successful.
Health Information Exchange (HIE) and Fast Healthcare Interoperability Resources (FHIR) Protocol	Health Information Exchange (HIE) and Fast Healthcare Interoperability Resources (FHIR) provide the capability to electronically move clinical information among disparate healthcare information systems and maintain the meaning of the information being exchanged. The goal of HIE/FHIR is to facilitate access to and retrieval of clinical data to provide safe, timely, efficient, effective and equitable patient-centered care. Learn more about interoperability, designed to enable health data, including clinical and administrative data, to be quickly and efficiently exchanged.
Telehealth, Hospital-at-Home, Tech - what's current, new and ahead	Following the COVID pandemic thus far, many professionals are now keen to understand which technologies to consider as they expand their repertoire of technology and associated skills. Previously unavailable, or unknown, technologies have been made available. With the rapid, forced adoption of telehealth, many workflows were approximated digitally. And as hospitals reconsider how and where they deliver care to patients, many are seeing the hospital-at-home model as a promising approach to improve value. Now may be a good time to start reviewing what works, what doesn't and consider upcoming alternatives.
Health Specific Cybersecurity- continuity of care	Cybersecurity in healthcare and protecting information is vital for the normal functioning of organizations. Many healthcare organizations have various types of specialized hospital information systems. As healthcare organizations digitally transform themselves to better serve a post-pandemic world, the prevailing goal in the past year has been for them to safely extend health services beyond clinical walls, pushing healthcare organizations to transform their cybersecurity controls and practices in line with innovation. During this session, uncover the heightened risk unique to health and hear lessons learned in ransomware and more cyber threats/incidents.
OTHER	Use this if you are interested in speaking on a HEALTH INFORMATION MANAGEMENT topic that is NOT listed above

2022 TribalNet Conference Topic Guide (track 4 of 6)

INFORMATION SECURITY TRACK

Session Title	Session Summary
Distinction between Data Security and Data Sovereignty (Data Governance)	Does "data sovereignty" equate to "data security" or vice-versa? Our goal in this session is to discuss how data security and data sovereignty overlap, and how they are also distinctly different. This will include discussion on data governance and some best practices for achieving both data security and data sovereignty.
Lessons Learned from Ransomware- tech and business perspective	Any network or systems breach is considered very serious business, but those who have faced and recovered from a ransomware breach have experienced a particularly nasty and costly incident that is painful for the entire organization to recover from. Our presenters will share their own experience with ransomware from both a business and organizational perspective and a technology and remediation perspective.
Managing the Hybrid Workforce-policy, budgets, privacy concerns	A hybrid workforce with traditional on-site employees combined with a mobile and/or work-from-home employee base has made access and security more challenging for all tribes and tribal enterprises. This topic will cover some of those new challenges and best practices that any organization with a hybrid workforce should consider. How might this effect your budget, data ownership and privacy of tribal assets and customers as well as employee privacy. Do you have the right policies and standard operating procedures in place? Join this session to learn more.
IT Audits- best practices and pain points	Nobody likes audits, but in the cybersecurity world it seems like auditing never really ends. This session will cover some best practices for preparing for and streamlining your audit process while aligning your cybersecurity practice to meet audit requirements, cyber insurance requirements and industry regulations and laws.
Multi-Factor Authentication (MFA)- best practices	Multi-Factor Authentication (MFA) is a core deterrent to unauthorized access to your tribes systems and network. The real problem is that it is difficult to achieve across the hundreds of applications that may be in use across your organization. How do you really achieve full MFA? Our speakers will discuss the challenges and some solutions to achieving MFA at your organization.
Security Operations Center (SOC) as a service	If you are not already using a third-party Security Operations Center (SOC) for some of your cybersecurity services, chances are pretty good that you are contemplating this. This session is designed to help you understand the basics of a SOC and how to successfully navigate cybersecurity services to a SOC when it makes business sense.
Data Exchange Agreements and Security Summaries-third-party agreements	Your tribe or tribal enterprise has likely entered into hundreds of agreements for various technology products, licensing and services. Who in your organization is responsible for ensuring those agreements meet or exceed not only your sovereignty concerns, but also protect you from data privacy laws, PCI requirements, HIPPA requirements, your own compliance requirements and a host of cybersecurity best practices. This session is designed to help you understand how to tackle this complicated subject.
OTHER	Use this if you are interested in speaking on an INFORMATION SECURITY topic that is NOT listed above.

2022 TribalNet Conference Topic Guide (track 5 of 6)

GENERAL TECHNOLOGY TRACK

Session Title	Session Summary
<p>Best Practices when Addressing Technology Legal Agreements and Purchases- how can we improve?</p>	<p>Every tribe purchases technology products and services from third-party providers. Unfortunately, every one of these agreements can potentially create new issues and risks for your tribe as it relates to data security, data privacy laws, cybersecurity requirements and tribal sovereignty. How do you protect your organization and streamline the agreement process so it does not take months or more to make critical purchases? What are vendor requirements? Are you taking jurisdiction of data into consideration? Join this session as our presenters discuss this topic in detail.</p>
<p>Project Management and Best Practices for System Selection</p>	<p>Any critical or large technology system purchase selection deserves to be approached and delivered in a thoughtful, methodical and professional manner. Historically, this process has been defined in multiple steps of preparing, defining and gathering business requirements that culminate in preparing a Request For Proposal (RFP). What is your scoring and weighting system and how is it different for different systems? How has this purchase and RFP process evolved and what does a successful RFP process look like today?</p>
<p>Governance Risk Compliance (GRC) Platform- what it is and why you need it</p>	<p>Data Governance often holds the keys to your tribe or enterprise finally unlocking the value of your own data and truly becoming a data driven organization. The problem for most tribes and their enterprises is that data governance can be complicated and just plain hard to do and achieve. Luckily, there are Governance Risk Compliance (GRC) software solutions and services that can help you turn this daunting task into something achievable. Join us in this session to learn more about why you might want to consider a GRC solution.</p>
<p>Moving Onsite Enterprise Apps to the Cloud Successfully</p>	<p>Looking at moving from subscription based to enterprise? Ready to move your on-premise enterprise application to a cloud solution? In this session, our presenters will discuss what to consider, what to watch out for and what to know about moving that on-premise system fully, securely and successfully to the cloud.</p>
<p>OTHER</p>	<p>Use this if you are interested in speaking on a GENERAL TECHNOLOGY topic that is NOT listed above.</p>

2022 TribalNet Conference Topic Guide (track 6 of 6)

LEADERSHIP & MANAGEMENT TRACK

Session Title	Session Summary
Leadership in an Automated World- enhancement not replacement	Leaders not only have to prepare themselves for success in today's world and more modern workforce, but just as importantly they must be prepared to make sure their team is ready to grow and achieve greater individual success. The discussion in this session will center around strategies and suggestions for positioning your direct reports and workforce for success.
The Intersection of Leadership, Technology and Legal	Technology, data protection laws, compliance requirements, cybersecurity, cloud based services, sovereignty issues and the desire to drive revenue, provide better services and be as efficient and cost effective as possible all collide when it comes to the hundreds of systems and software applications that define how your tribe or tribal enterprise operates, gathers data, provides services and interacts with third-party providers. This session is designed to help you understand some best practices related to how your leadership, technology team and legal team can be more effective in working together towards their shared goals, including properly preparing and protecting the organization.
Setup for Success- succession planning, knowledge transferring	Who will be leading your team, your tribe or tribal enterprise into the future? Do you have a plan for this, or are you simply leaving it up to chance? Succession planning and organizational continuity often go hand-in-hand, but how do you really go about establishing and then maintaining a successful succession plan? This session will discuss the basics of succession planning, the challenges and some items for consideration in this process.
What is the Modern Workforce Looking for From Leadership TODAY	Leaders still need to achieve the same core skills and qualities that have long been known to define the best leaders, but the modern workforce is now demanding that those skillsets be expanded to include an additional set of skills, understanding and ability. Our presenters in this session will uncover what will set future leaders apart from the crowd in their ability to successfully get the most out of the modern workforce to benefit their tribe or tribal enterprise.
Change Management in Today's Unpredictable World	Is it still possible, or is it even wise to create long term strategies in your tribe when the world around us seems to continually make everyone shift gears, priorities and plans; most often rendering our best planning efforts as outdated and holding little value? What does the successful change management look like in an unpredictable and fast changing world? What is the right balance between thoughtful planning and meeting the changes and expectations of our customers and/or membership?
Technology- your best offense	This session will focus on leveraging technology to move organizations forward in a positive direction while solving a new business problem. Strong leaders at tribes have to continue to educate themselves on technology that can be used to augment staffing and service issues, that can help them drive new revenues, or simply how to prepare for the increasing need for touchless, cashless, mobile and digital in their organization.
Pillars of Developing the Next Generation of Tribal Member Leadership	What is the path for a tribal member entering the workforce at your organization? Are you positioned to engage/attract tribal members in the first place? Are you prepared to develop and invest in the next generation of your community in order to obtain their highest potential/role and benefit the future of your tribe/enterprise? Hear success stories from the past and best practices to start or add to your workforce development programs.
OTHER	Use this if you are interested in speaking on a LEADERSHIP & MANAGEMENT topic that is NOT listed above.