

21st ANNUAL



TRIBALNET *VIRTUAL* CONFERENCE & TRADESHOW

NOVEMBER 10th-11th, 2020

- This document includes the full list of [TribalNet 2020 Conference agenda](#) topics and summaries as intended by the [TribalNet Advisory Board Members](#).
- Please refer to this document as you complete the [Speaker Application](#).

Leadership & Management Track

Session Title	Session Summary
Long Term Impacts of Covid on the Workplace Environment	The 2020 pandemic created many changes in each of our tribes or tribal enterprises, and some of those changes are likely here to stay. In this session we will discuss how this crisis has changed our organizations, our teams and our customers. What are some of the changes we expect to be permanent?
Leadership and Career Pathing	The world is always changing. Our organizations are changing. Our customers' habits and expectations are changing. Some job titles are disappearing, while new jobs are being created. As a leader, you are tasked with leading your teams to success in this continuously changing environment. How do you do that effectively?
Change Readiness and Preparedness	Business disruption is a reality that every leader needs to be prepared for. How do you prepare with a plan and processes that are repeatable and effective?
Leadership Fundamentals- self-development	The most effective leaders continue to learn and grow. For all of us leading our teams into 2021 and beyond, let's discuss some of the most critical self-development tools and topics that we should be focused on.
Leading Through Crisis	In this session we will take a real world look at what we learned from the global pandemic of 2020. What can we do to be better prepared in the future? What can we do better to lead through any crisis?
Leadership Styles- what works and when	There are many leadership "styles". To truly be an effective leader you need to understand which style works best in any given circumstance, and have the ability to "flex your leadership style" to meet the challenge or situation. In this session we will discuss this topic, providing tools and tips of styles to adopt and be the best leader during good times and bad.
Other	Please note that each track has pre-approved topics chosen by TribalNet's advisory board as the sessions they'd like to see on the agenda. IF you have a session topic that falls under "Leadership/Management" and is not listed already- you can use this "Other" choice to submit an open request.

Information Security Sessions

Session Title	Session Summary
Cyber Security on a Budget	No matter how much money you throw at the problem, you simply cannot cover every cyber security risk. For smaller organizations with very limited resources, the situation is even more difficult. So, what needs to be prioritized? Let's discuss, how can we design a strong cyber security program, at large or small organizations and even on a limited budget.
Securing Your Network and Data in the Cloud	Tribes are increasing their use of cloud services. What security practices need to be a part of every tribe as they continue to move more services and data to the cloud?
Cyber Security and the Growing Remote Workforce	The 2020 pandemic made every organization start and/or quickly expand their ability to support a remote workforce. Let's discuss what the new considerations are to properly secure remote access and the remote worker.
A Central Platform for Security	Cyber security has become a patchwork of many different products and services to meet the security and compliance needs of the organization. In this session we will discuss the need for simplification or a convergence of security tools to provide a single central holistic picture of any organization's security posture. Talk about why that's critical to consider and what aren't we seeing because of lack of integration.
What Has to Change with End-User Education?	Security Awareness should be a part of any tribes security program. What has changed with the current global crisis? What are the topics that we should be focusing on for the remainder of 2020 and into 2021?
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Tribal Gaming & Hospitality Technology Sessions

Session Title	Session Summary
Cashless Gaming	This shift is going to happen - are you prepared? The world continues to become more cashless all around us. All generations are becoming increasingly comfortable with cashless transactions. Where is tribal gaming at with cashless gaming and mobile wallets? What should you expect? What do you need to do to be prepared?
Meeting Guests "2020" Expectations Through Technology in Gaming/Hospitality	In this roundtable session we will discuss the ways we are all meeting the changing guest expectations specific to technology at customer interaction and touchpoints. We have temperature checks, reserve my spot apps, mobile integration and many other solutions that have become common, and perhaps a new customer expectation.
Online Gaming - technology and successes	In this session we will hear from some of the operators and regulators on the implementation of online gaming. What are some of the technology challenges and successes that we have seen so far? What can we learn from this?
Gaming floor layout of the future - did the pandemic change things forever?	Gaming floors were required to change in 2020 as a result of the global pandemic and resulting regulations. Some of those changes might stick, while others may go away. Additionally, we may have learned something about our customers and gaming floors that will forever change how we structure our gaming floors, food and beverage and entertainment venues. Join us in this session to discuss what the future might look like.
In-Room and Hospitality Technology	Guest expectations continue to change in our increasingly digital and connected world. What does that mean for your hotel rooms? What technology and interfaces should you be focused on that will deliver the best guest experience and also a healthy ROI for your efforts and investment?
Sports Betting - success and failure	In this session we will hear from some early adopters of sports betting as they share their journey and provide us with some guidance on what has worked, what to avoid and lessons learned.
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Tribal Government Technology Sessions

Session Title	Session Summary
Fiber to the Home and Broadband to Membership- 2020's impact	Getting broadband access to many remote tribal communities continues to be a significant issue. In this session we will learn how tribes are dealing with a lack of infrastructure. Even some that have taken on the challenge of building their own infrastructure to their trust land and tribal members via fiber and wireless initiatives.
Digital Elections and Election Security	Digital elections are the future, but modernizing and securing the election process is still a significant challenge. In this session we will look at some solutions and tribes that have created effective and secure digital election solutions.
Grant Writer and IT Delivery Connect	This session will discuss best practices for grant funding initiatives that contain technology components or services. Far too often grants are submitted and approved without any input from the technology team, only to find that they are now on the hook to deliver technology they were not a part designing, approving or properly resourcing and preparing for in the first place.
Digital Communities, Digital Member Services	For over 20 years TribalNet has been pushing the need for a digital tribal citizen platform. A system that allows any tribal member to understand what services are available to them and what they potentially qualify for. A platform that allows tribal boards to and administrators to see what services are being provided to their community. This session is discussing where we are at, and where we still need to go to have a fully functioning digital citizen system for tribes.
Industry Updates from Important Federal Agencies	In this session we will hear from leaders from multiple agencies that provide support and services to tribes across the country. Join this session to learn a bit more about what is new, what is available and what to expect in the coming year.
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Tribal Health Information Management

Session Title	Session Summary
Data Tracking Tools and Population Management	The pandemic has brought to light the urgent need for real-time, fast and accurate data tracking. Population management has been integral in helping to control and manage disease tracking during the pandemic. Learn about various tools used to track and report.
Blending Wearables and Personal Devices with Health Operations	Wearables are an effective means of gathering patient data. Lives have been saved and major health crisis' averted with the use of wearables. Many devices are now on the market that feed data into a patient's health record. See the benefits of wearables, and how they are and can be used.
Telehealth - what did we learn as this service boomed during the 2020 pandemic?	The Tele-health explosion has provided many opportunities and challenges. The year brought significant growth in the telehealth arena. See how others faced the challenge, had success and are still struggling to reach the best practice model. As payment models are more accepting of telehealth, see how your site can benefit.
Electronic Health Records (EHR) Panel	Hear from a panel of experts as they discuss various EHR systems. Come prepared with your questions and your "wish list" of everything you dream an EHR could do!
Security in Today's Healthcare World	Security provides the biggest challenges in the healthcare environment. In this year of flux due to the pandemic, working from home, telehealth, public health data and various other avenues have kept health staff on their toes. With security concerns at an all time high, healthcare systems need to be more informed and diligent to protect data than ever before. Learn more about what you can do during this session.
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General Operations & Technology

Session Titles	Session Summaries
Technology and Automation- do more with less	At some point, we are all asked to "tighten the belt" and do more with less. Beyond simply slashing budgets or reducing staff, here we talk about some of the ways you can really maintain or improve services with less resources or cost.
Contactless Everything	This past year highlighted the need to have organizations better prepared to function with minimal physical contact. In this session we will take a look at the many ways technology, digital solutions and mobile applications are being used to support the need for us to have a functional solution to social distancing across tribal government and enterprises.
Remote Work Plans, Preparedness and Best Practices	Are you optimizing your remote work practices? Many organizations were forced to quickly expand remote work options in the past year, but are you taking the opportunity to really consider best practices and how to make remote work environments more effective? Learn more at this session.
Leveraging the Momentum of Faster Adoption of Technology	You may have heard the term "don't let a good crisis go to waste". During a crisis, the need to implement changes and the adoption rate of those changes are often at their peak. Previous roadblocks and seemingly immovable objects, suddenly become movable. Listen in as we discuss the top things we should all be looking to push forward now to improve our own organizations and the entire industry.
2020 Fast Track- the extended role of cloud technology for tribes	The pandemic of 2020 pushed many tribes and tribal enterprises more quickly into cloud technologies. The need for remote work, collaboration, delivery of customer services and data sharing made cloud technology the platform of choice. In this session we will discuss what the extended role of cloud technology looks like for sovereign tribes and their enterprises.
Money Without Resources, Resources Without Money	Most technology projects take both financial resources and human resources. To continue to be successful they also require a plan to maintain and support the solution into the future. Grant funding and one-time funding such as the 2020 CARES Act can make this a challenge. How do you manage projects and funding to get this done effectively in 2020 and beyond?
Other	Please note that each track has pre-approved topics chosen by TribalNet's advisory board as the sessions they'd like to see on the agenda. IF you have a session topic that falls under "General Technology" and is not listed already- you can use this "Other" choice to submit an open request.

