

## TribalHub Terms and Conditions

**GENERAL:** These Terms & Conditions are for all Events planned, coordinated and delivered by TribalHub or any of its divisions, including TribalNet, TribalWise, TribalValue and TribalFocus.

**ATTENDANCE POLICY:** Only properly registered attendees, speakers, exhibitors and sponsors are allowed to attend and participate in the Event. Manufacturers, suppliers or distributors who are not registered for the TribalHub events are expressly prohibited from sales solicitations during this event. Companies that have paid to Sponsor or Exhibit will be provided with name tags to identify them as official registered vendors and have exclusive rights to promote or sell products/services during the event.

**DELAY IN PAYMENTS:** TribalHub holds the right to vacate or cancel any Attendee, Exhibitor or Sponsor registration that does not remit payment by its specified due date.

**PAYMENT METHODS:** Acceptable payments include: VISA, MasterCard, American Express, ACH or check payable to TribalHub. Invoices will be sent upon registration.

**FINANCE CHARGE:** Payments made after 30 days prior to the event that have not been coordinated and confirmed with TribalHub, will be assessed a 1.5% finance charge per month past due. A 3% fee will be added to amount due for any payments made with a credit card over \$4,500. TribalHub will not honor any requests to split payments solely for the purpose of avoiding this fee. ACH and check payment options are also available.

**DISCOUNTS:** Discounts will only be available for NEW registrations. Once registration has been processed and paid discounts may not be applied.

**REFUNDS:** Once payments are made, registration fees, exhibitor fees, sponsorships and passes are non-refundable. Unless specified differently on Event registration form, at no time will cancellations be honored a refund. Attendees, Exhibitors and Sponsors acknowledge that TribalHub incurs expenses and provides services throughout the year in planning, marketing, and organizing the Event.

**TRAVEL TO EVENT AND GENERAL AWARENESS:** Travel to and from the Event is the responsibility of each Attendee, Exhibitor or Sponsor. TribalHub regularly monitors available information sources prior to and during all of our events to communicate important information or precautions intended to ensure the health and safety of all of our event participants. We consult with multiple travel and event resources and attempt to stay current with government guidance related to the travel industry and our specific events. We encourage and recommend that all event participants consult with government and informational sources on their own and travel or participate in events in a safe and sensible manner. We recommend that event participants that intend to travel to any of our events purchase travel insurance or refundable travel as TribalHub is not responsible for any travel costs due to travel disruption, event disruption and/or cancellation of the event.

**NON-AGENDA EVENTS:** Outside of the official Event agenda, any planned or marketed events (meetings, dinners, receptions, excursions, etc) scheduled during the Event dates for groups larger than 20 people must be communicated to TribalHub and approved by TribalHub prior to the Event start date.

**PHOTOGRAPHY & FILMING:** Professional photographs, audio, and video may be captured during the event. Attendees, Sponsors and Exhibitors hereby grant TribalHub and its representatives permission to photograph and/or record them at the event, and distribute (both now and in the future) the Attendee, Sponsor or Exhibitors image or voice in photographs, videos, electronic reproductions, and audio recordings of such events and activities.

**INDEMNIFICATION:** Neither TribalHub nor its volunteers or event attendees are responsible for the safety or maintenance of the facility(ies) where the TribalHub Events are held. By registering for the Event, intending to be legally bound, you hereby agree to release from liability and to fully indemnify and hold harmless TribalHub (including, but not limited to, its officers, directors and employees) and any Volunteers who are acting as Event personnel. This waiver and release is for any and all liability, including, but not limited to, personal injuries (including death), costs, expenses, property losses or damages occasioned by, or arising in connection with, any activity related to any and all TribalHub Events.

**LIABILITY:** TribalHub and the host site, their respective directors, employees or representatives will not be responsible for any injury, loss, damage or theft that may occur to the Sponsor or Exhibitor, or to the Sponsor's or Exhibitor's employees or property except to the extent caused by the negligent act or omissions of TribalHub or the Host Site, during or subsequent to the period covered by the exhibit contract. The Sponsor or Exhibitor, on signing this contract, expressly releases the aforementioned company, individuals and representatives from, and agrees to indemnify same against, any and all claims for such loss, damage or injury except to the extent caused by the negligent act or omissions of TribalHub or the Host Site. Any insurance desired is at the responsibility of the Sponsor or Exhibitor.

**FORCE MAJEURE:** TribalHub reserves the right to retain Exhibitor, Sponsor and Attendee funds for expenses incurred and services provided and may suspend or terminate its performance obligations, partially or entirely, without liability or further obligation, to the extent that its performance is materially and adversely affected by events or occurrences beyond its control that makes it illegal, impossible, or commercially impracticable to provide the facility or to hold the Event, or that prevents at least forty (40%) percent of TribalHub's anticipated Event attendees from attending or from arriving in the city of the Event on their scheduled arrival dates. Commercial impracticability includes, but is not limited to: terrorism (or credible threats of), war, fire, natural disasters, hazardous weather (actual or forecasted) within 100 mile radius of the Event, or other acts of God, travel advisories, quarantines, curfews, government regulations, labor dispute or picketing, a cancellation or restriction of commercial travel, or any act or occurrence creating a potentially significant risk to the health or safety of anticipated attendees, outbreak of disease in the city or region where the Event is to be held or in one or more cities of origin from where anticipated attendees would be traveling, or other similar supervening act or occurrence.

## **TribalHub EVENT Refund Policy with Covid-19 Cancellation Concession**

**(This cancellation concessions is ONLY applicable to in person (on-site) events for 2022 as a carry over concession from 2020-2021.)**

TribalHub's event refund policy as per our standard event registration terms & conditions states that once payments are made, registration fees, exhibitor fees, sponsorships and passes are non-refundable. This standard policy is in place as a result of the contractual commitments TribalHub must make in advance in order to plan and host any event. Additionally, costs and resources for event marketing, planning and operations efforts are all incurred by TribalHub well in advance of the event date.

*As of October 1st, 2020 and through December 31, 2022, TribalHub has made a special cancellation concession to the standard refund policy as a response due to the impact of Covid-19.*

*The special cancellation concession provides that if TribalHub is forced to cancel any event as a direct result of the impact of Covid-19, the registered sponsor, exhibitor, attendee or participant can request and elect to receive a "Payment Credit" for the amount prepaid for the event.*

**"Payment Credits"** are available for requests meeting one of the two special cancellation concessions listed above, and must be requested from TribalHub by the registered sponsor, exhibitor, attendee or participant within 30 days of the notification of cancellation. "Payment Credits" can be applied towards future TribalHub events, sponsorships, membership and/or digital and print advertising opportunities with TribalHub. "Payment Credits" expire if not applied within six months of the receipt of any "Payment Credit", and can only be applied to TribalHub events or products available in the twelve months following receipt of the "Payment Credit". In no event will TribalHub be required to make a refund of any amounts paid, directly to a registered sponsor, exhibitor, attendee or participant.

TribalHub is committed to protecting the health and safety of all event participants and we will monitor the most up to date guidelines provided by Federal, State and Local Governments as well as recommendations from the CDC. Our complete list of scheduled future events is available from our website ([www.TribalHub.com](http://www.TribalHub.com)). Should an event's status change or a cancellation occur, TribalHub will notify all registered participants by email and indicate the event status change on the TribalHub event web page.